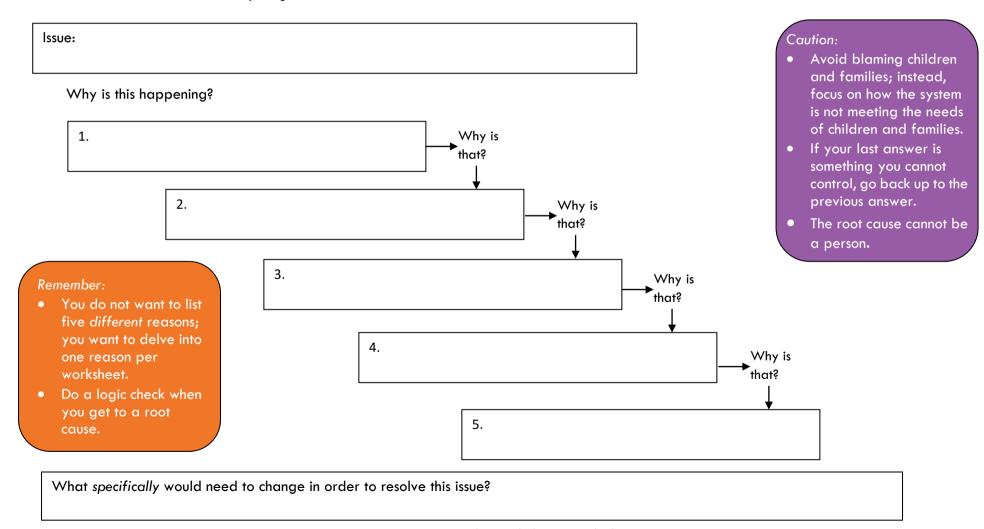


5 Whys Root Cause Analysis Worksheet

Intended use: To help your collaboration identify root causes of a community problem. Note: Many issues may have multiple root causes; if so, it may be useful to complete this worksheet multiple times.

Instructions: 1. State an issue. 2. Start by asking why the issue is happening. 3. Continue asking "why?" in response to each suggested cause. 4. Ask "why?" as many times as necessary in order to get insight at a level that can be addressed. (You may have to ask more than five whys.) 5. You will know you have reached your root cause when it does not make sense to ask "why?" again.



This template was modified from the Residents First HQO Initiative, www.hqontario.ca/Portals/0/Documents/qi/rf-5-whys-tool-en.docx